

Refund Policy for Telegram Signals Copier

At SignalsCopier.com, we are dedicated to delivering top-notch software and ensuring our customers' satisfaction. Recognizing that our software might not always align with every user's needs, we've outlined our refund policy below:

1. Refund Duration:

- Monthly Subscribers: If you are unsatisfied with Telegram Signals Copier, you can request a full refund within 3 days of the initial purchase or any monthly renewal.
- Annual Subscribers: If you opt for our annual subscription and find that Telegram Signals Copier isn't the right fit for you, you can request a refund within 7 days of the initial purchase or annual renewal.

2. Conditions for Refund:

- The refund request is made within the stipulated time frame (3 days for monthly subscribers, 7 days for annual subscribers).
- You provide a valid reason for your dissatisfaction, assisting us in addressing potential areas for enhancement.
- Upon approval of the refund, the software license will be deactivated.

3. Exclusions:

- Refunds will not be granted if the software was procured during a promotional event or at a discounted rate.
- We will not issue refunds for problems arising from third-party software conflicts, hardware issues, or complications with the user's MetaTrader platform-situations beyond our control.

4. Processing Time: After we approve the refund request, it can take between 5-10 business days for the amount to reflect in your original payment method.

5. How to Request a Refund:

- Reach out to our support team at support@SignalsCopier.com with the subject "Refund Request - {Your Order Number}".
- Provide a succinct explanation for seeking the refund.
- Our dedicated team will review your appeal and get back to you within 2-3 business days.

6. Limitation: Subscribers are entitled to one refund per subscription type. If you make a subsequent purchase after receiving a refund, it won't qualify for another refund, even if the repurchase is within the designated refund window.